

Hi Jim ,

We have held a staff meeting this week to progress matters and want to let you have an update, there was a number of questions raised and a request for assistance.

#### LEAFLETING AND POSTERS

- We do not have the staff to deliver and change Matchday posters , we also want to leaflet drop some car parks with fixture and would pay a small amount to supervised teenagers to windscreen drop in town centre car parks.
- We can produce and print all of these but don't have the staff to get them out there and develop shops, public places and pubs.
- Is this something that could be taken on by the Supporters Co –op?

#### 200 CLUB

- You are doing a sterling job , would you like to issue a update to go on the web and update and promote ?

#### ROADWAY

- Thank you for your copy letter to Robert Ryan , have you had a response?
- They did start to fill some holes this week and would have no issue with us filling them with the stone at the roadside ?
- Can you advise what your thoughts are with regards to the roadway, if you need me to come and explain the history please let me know.

#### KITROOM/IMPROVEMENTS

- I did confirm we would carry out any roof work, have you had any joy in getting a work party together.
- I do not now have the benefit of a large workforce to do even general jobs so it is very much a matter of trying all to pull together.
- In the summer there are a number of jobs every year that need to be done like painting changing rooms, Painting hoardings.

#### GROUND GRADING

- We currently hold a B Grade which is Step 2 level and have a list of jobs that we have started but need to be completed by 31<sup>ST</sup> March to get our A grade.
- Extend and alter changing rooms, this includes new entry/exit points, adding and altering the size and urinals , electrics, heating and decorating.
- We have some loose gravel by the seated stand , we need to concrete an area.

- We need to purchase and install two second hand turnstiles within the turnstile block at the away end.

The cost of these works will be around £7500 , are you able to assist with any of this in particular the additional turnstiles? And any other areas?

#### FLOODLIGHTING.

- Our Floodlight certificate needs to be renewed , we have arranged this to be done by Bevan Contracts and needs to reach certain lux levels. The previous cert reached the standard required for Blue Square Premier but lux levels drop so are awaiting the outcome.
- We do have a problem with the 2<sup>nd</sup> floodlight on the rugby side that has been tripping so we will look to deal with this with the Floodlight Contractor whilst the works are on-going.
- One of the other things we are asking him to look at is the realignment or repositioning the angle of lights as we have a central band that is not as bright on the pitch whilst also taking care not to create a road user issue off Eastboro Way.
- We may need access equipment but will know more and will speak to Andy in due course.

#### BUSINESS LEADS.

- You will have noticed that Triton have had to end their stadium deal with us ,
- If any of you or your members have business leads please pass them on and we will follow them up?

#### MEMBER ON THE BOARD.

- Please can you let me have an update and timescale to bring this matter on?
- I am keen that the club work with the supporters

#### FANS FORUM

- We are announcing a Forum where me and Kevin will answer questions on the 12<sup>th</sup> March
- Do you want to take part , do you want a representative to be on the panel and face any questions?

#### BRAINSTORMING NIGHT

- We are looking for you and other supporters to come to a night to discuss ideas to take the club forward .
- Would you want to manage this and chair it with your own members and other fans , it may give an opportunity to grow your membership.

## CRM

- We are currently seeking to train our staff on our CRM, do you have any members with experience whom could train us or offer a reduced rate to do this
- The system we have is InTouch CRM

## FOUNDATION

- Do you want to engage and work with our foundation and if so do you require a meeting .
- We are very close to agreeing an agreement with Nuneaton Transition Group whom will work on the allotment, Mike Turner has done an amazing job on the allotment and I cannot thank him enough.
- The Foundation could look to work in areas of concern you have locally and make grant applications but let me know how you want to take this forward.

## GENTLEMEN'S EVENING

- Time is flying by and can you update me with where things are , we can design and work together but I'm not aware of date or speaker at the moment
- Our team are ready to meet when you say?

## THE FUTURE OF THE CLUB

- To progress the club in BSP and beyond we need some serious investment
- I am looking at different ways this could happen and how we move this on, please let me know how you would like to be involved.

Lots of things to discuss within that but I am very conscious that time moves on and would welcome the Cooperative to move things on with the club as a partner, it would be helpful to understand delays in various areas , we have a joint aim to take this club forward so look forward to hearing from you at early stage.

Kind Regards,

Ian

Hi Ian,

Many thanks for your e-mail of 8 February. Following a Board meeting of Nuneaton Town Supporters' Co-operative on 14 February, I am able to respond to subjects raised in order submitted.

Leafleting and Posters - With regard to Match day poster we did first of all see if a Board member was prepared to take responsibility for distribution. Unfortunately, no one felt they had sufficient time to undertake such a task on a regular basis. Also taking the 'green issue' into account, seems somewhat counterproductive for someone to be driving to all parts of the Town.

We suggest two solutions, firstly, can we be supplied with a list of targetted retail outlets, schools etc ? We can then see if any of our members live in the vicinity and can volunteer to be responsible for certain outlets. Similarly, I am sure some of your own staff will be able to cover sites close to their residence. The second suggestion is that may be some Match day posters could be e-mailed direct to target site.

Your request for supervised leaflet distribution was also considered. We do not feel that we are the appropriate group to undertake this exercise, as supervision would no doubt entail CRB checks. Care would also need to be exercised as an approach would have to be made to the Council/retailer for permission. This may also entail litter picking charges if any customers discard flyers.

We feel the Club would be better served in approaching a group , such as Scouts who would have their own supervision. As there is now a trend for these Groups to do sponsored packing at supermarkets there may well be a good opportunity to double up by handing out flyers.

200 Club - (Has update been sent Jim ?)

Roadway - We have now received an acknowledgement from The Nun's Secretary who has forwarded to Committee members. We now await date of joint meeting.

We appreciate the offer to use stone to fill in holes, however, this would only be very short term solution and we really want to test their resolve and try and build a working relationship.

Kitroom/Improvements - Really a bit of a 'chicken and hen' situation as we are unable to plan works until the roof has been made watertight, Have you any indication as to when this will be completed ?

In the meantime, we have undertaken a brief survey of area concerned. We are led to believe that you wanted to convert the gents toilet to a Kitroom . As you will appreciate this is a very large area and costs may be prohibitive. At present room is in a very bad state with vandalised sinks, toilets and urinals still in place. Presumably these are to be removed and drains sealed ahead of any work being assessed. In addition certain electrics will need to be removed , these may well be unsafe due to water leakages.

As an interim solution, could the adjacent former Kitroom be spruced up ? This would be an initial quick fix as once roof sealed it could be treated with anti-fungicide paint and just require a few modifications and a thorough airing.

Ground Grading - Unfortunately, this expenditure is not within our remit and in any event,

we do not have available finances to put a dent in the figure quoted.

Floodlights - Andy Briggs advises us that he has made necessary arrangements for an access platform to be made available.

Business Leads - We are extremely mindful of the need to get replacement Sponsors onboard and will advise you of any interest that comes to our attention.

Member on the Board - Following advice from Supporters Direct, we have been recommended not to proceed with a Supporter Director at the present time. This reflects the perception of Board instability following the resignation of your Co-Directors. We will be very happy to revisit the position as and when other new Directors are appointed.

In the meantime, we are still keen to provide fan representation in some other capacity so that we can continue to support the Club moving forward. Perhaps we can discuss this aspect in more detail when we meet up with you in early March ?

Fans Forum - We do not feel it necessary to have a representative on the panel as majority of questions are likely to be addressed to Kevin and yourselves. We appreciate the offer but will be happy to field any questions from the floor, if called upon.

Brainstorming night - We are happy to support this initiative. We did attempt to seek out a suitable member to conduct proceedings, however, it was agreed that this person needs to be experienced and confident in running such an exercise, otherwise it would fall apart and not have the positive impact required. Feel it may be worth approaching someone in the Dave Sharpe mould.

CRM - We regret that we have not been able to locate anyone to offer this specific training. Subsequent internet searches do seem to indicate that on-line courses are available at reasonable costs.

Foundation - Although we cannot promise any level of commitment at present, we are very keen to learn what this entails and would welcome detailed information and/or a possible presentation by Steve and/or Chris at a future Board meeting.

Gentlemen's Evening - Roger Barnes has been in contact with yourselves with dates for a follow up meeting.

The future of the Club - We fully appreciate your sentiments on taking the Club forward. We would welcome clarification of your request to work with the Club as a partner. ie Is this meant in financial terms such as Fan Ownership or do you envisage some other partnership agreement ?

Again, perhaps we can have the opportunity to discuss this face to face as soon as you are available early March . With Tuesdays already committed to football affairs, Thursdays are probably the best option, although we will be happy to try and accommodate alternative suggestions from yourself.

Kind regards,